

FIG. 1

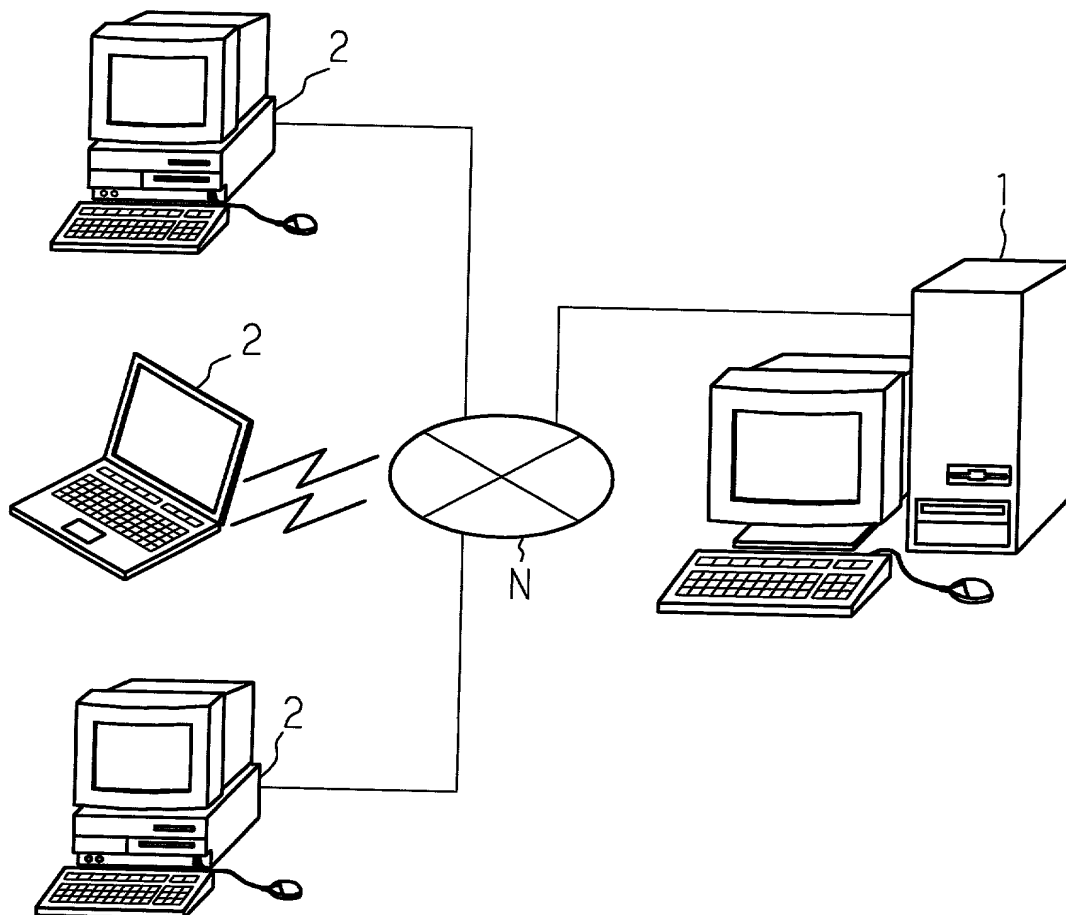


FIG. 2

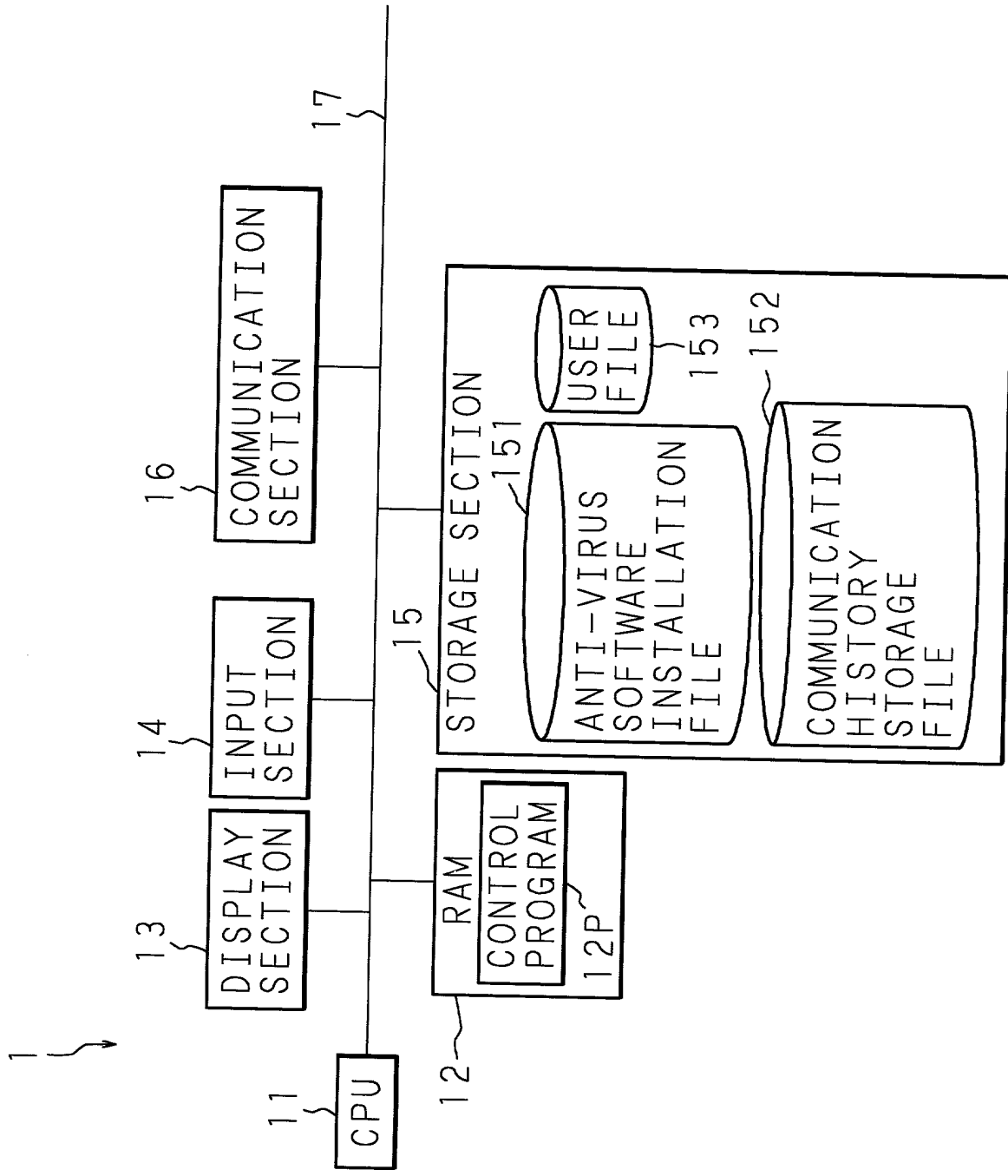


FIG. 3

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ANTI-VIRUS SOFTWARE INSTALLATION FILE		
ANTI-VIRUS SOFTWARE CODE	TIME OF FIND-OUT OF THE COMPUTER VIRUS	TIME OF INSTALLATION OF THE ANTI-VIRUS SOFTWARE
0001	2001/1/10	2001/1/14
0002	2001/1/30	2001/2/1
0003	2001/2/15	2001/2/18
⋮	⋮	⋮

FIG. 4

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USER FILE			
LOG-IN NAME	PASSWORD	E-MAIL ADDRESS	NAME OF PERSON
2001	****	2001@ISP.com	OXΔX
2002	****	2002@ISP.com	XXΔO
2003	****	2003@ISP.com	ΔΔΔΔ
⋮	⋮	⋮	⋮

FIG. 5

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COMMUNICATION HISTORY STORAGE FILE			
LOG-IN NAME 2001 2002 2003 ...			
TIME TRANSMITTED INFORMATION	ANTI-VIRUS SOFTWARE CODE	DETECTED COMPUTER VIRUS	
2001/1/20 10:30:50	0003	X	
2001/1/21 13:20:15	0003	X	
2001/1/30 20:10:15	0003	X	
2001/2/3 10:15:10	0003	Vireu	
:	:	:	

FIG. 6

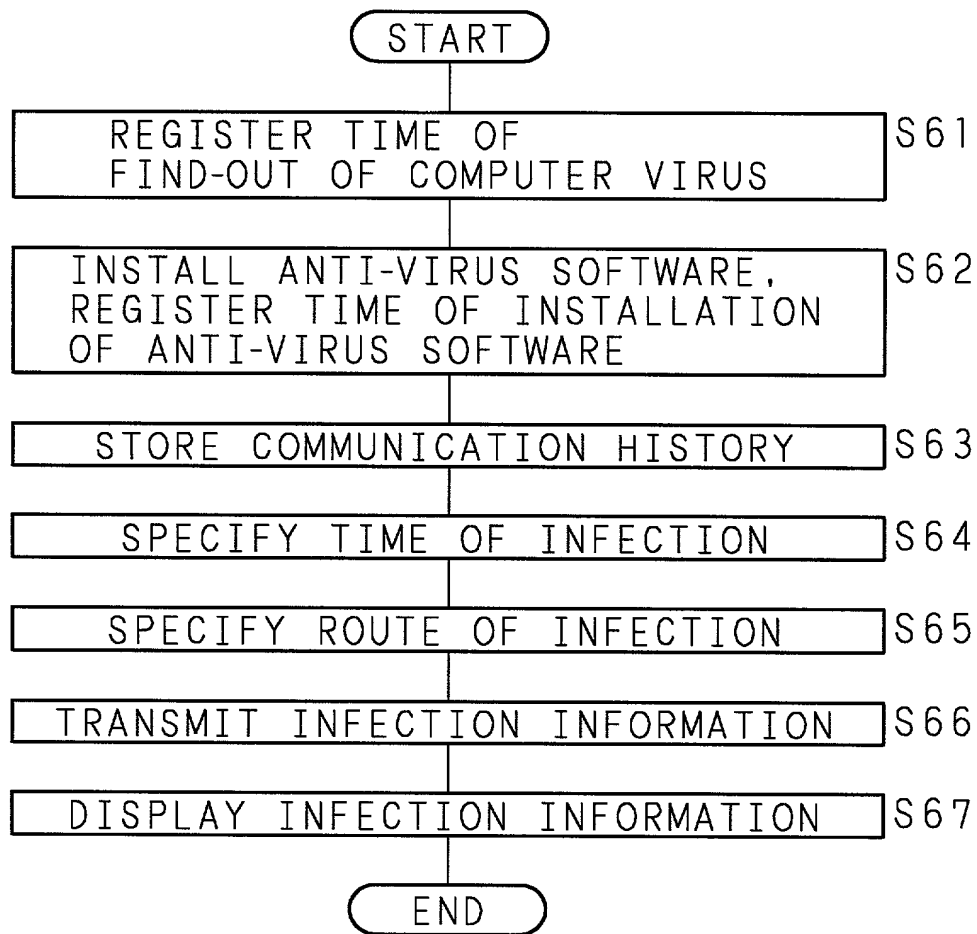


FIG. 7

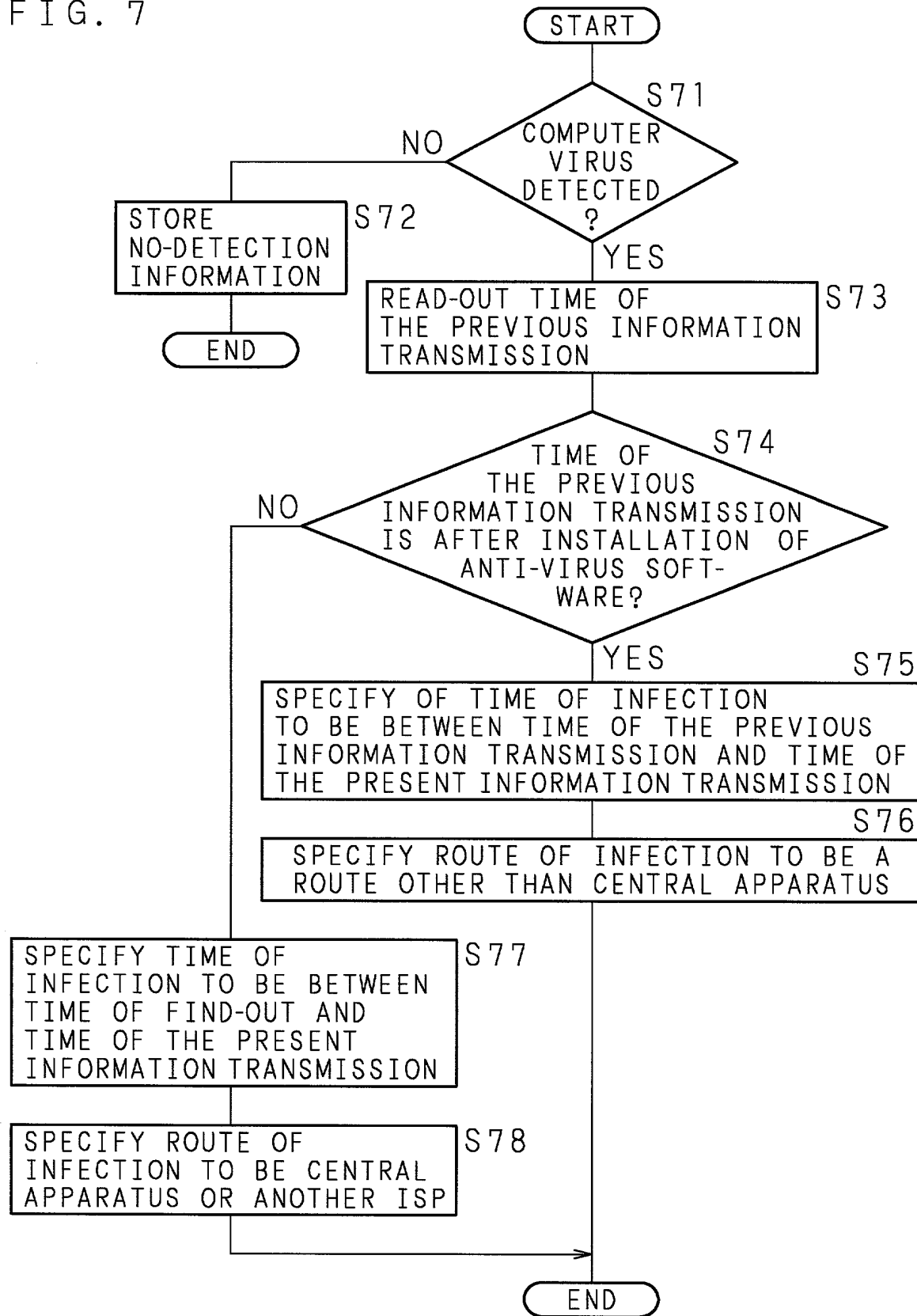


FIG. 8

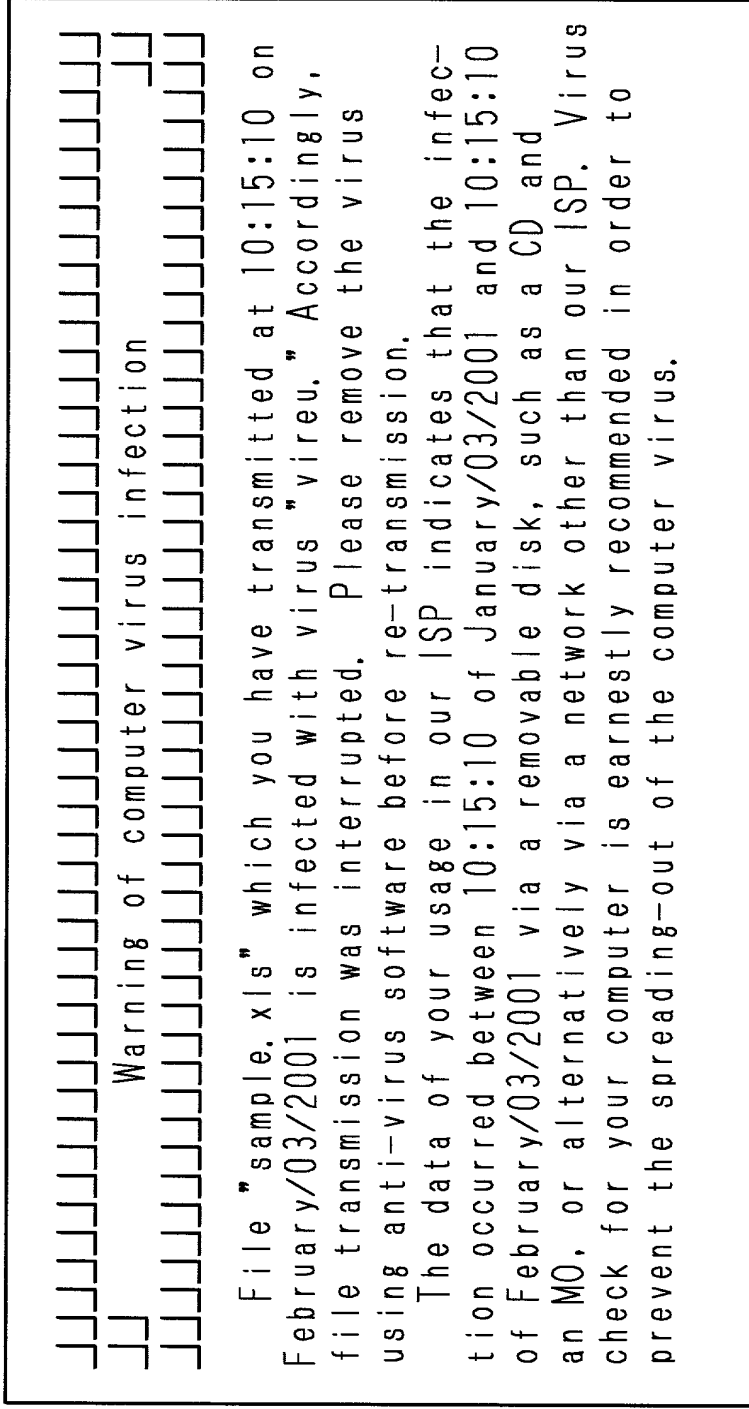


FIG. 9

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USER FILE				
LOG-IN NAME	PASSWORD	E-MAIL ADDRESS	NAME OF PERSON	ANTI-VIRUS SOFTWARE REGISTRATION
2001	****	2001@ISP.com	OxΔx	O
2002	****	2002@ISP.com	xxΔO	O
2003	****	2003@ISP.com	ΔΔΔΔ	x
:	:	:	:	:

FIG. 10

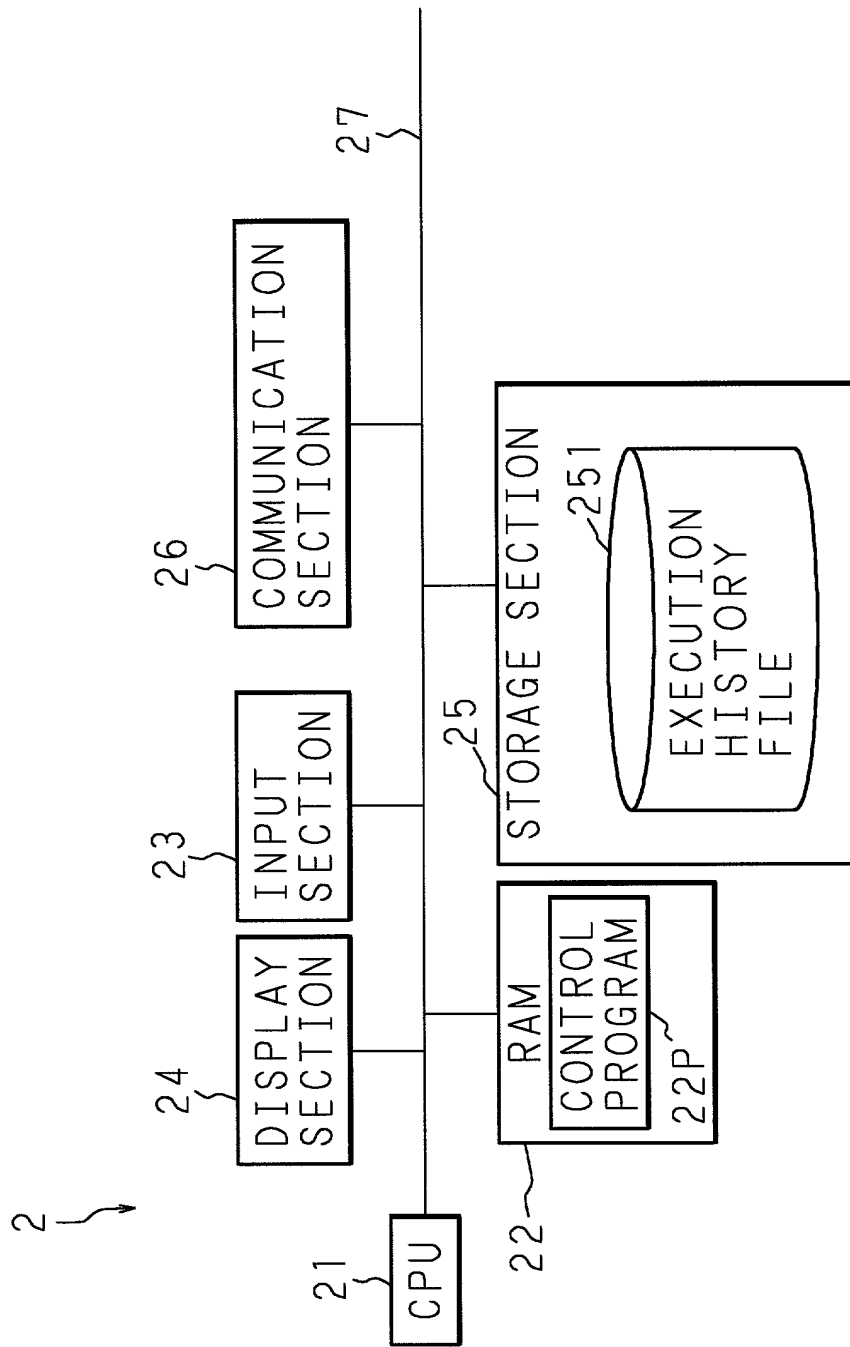


FIG. 11

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EXECUTION HISTORY FILE			
TIME OF EXECUTION	EXECUTION RESULT	ANTI-VIRUS SOFTWARE CODE	DETECTED COMPUTER VIRUS NAME
2001/1/2 12:25:13	X	0003	—
2001/1/5 16:10:35	X	0003	—
2001/1/7 2:10:15	X	0003	—
2001/1/15 12:12:45	O	0003	Vireu
:	:	:	:

FIG. 12A

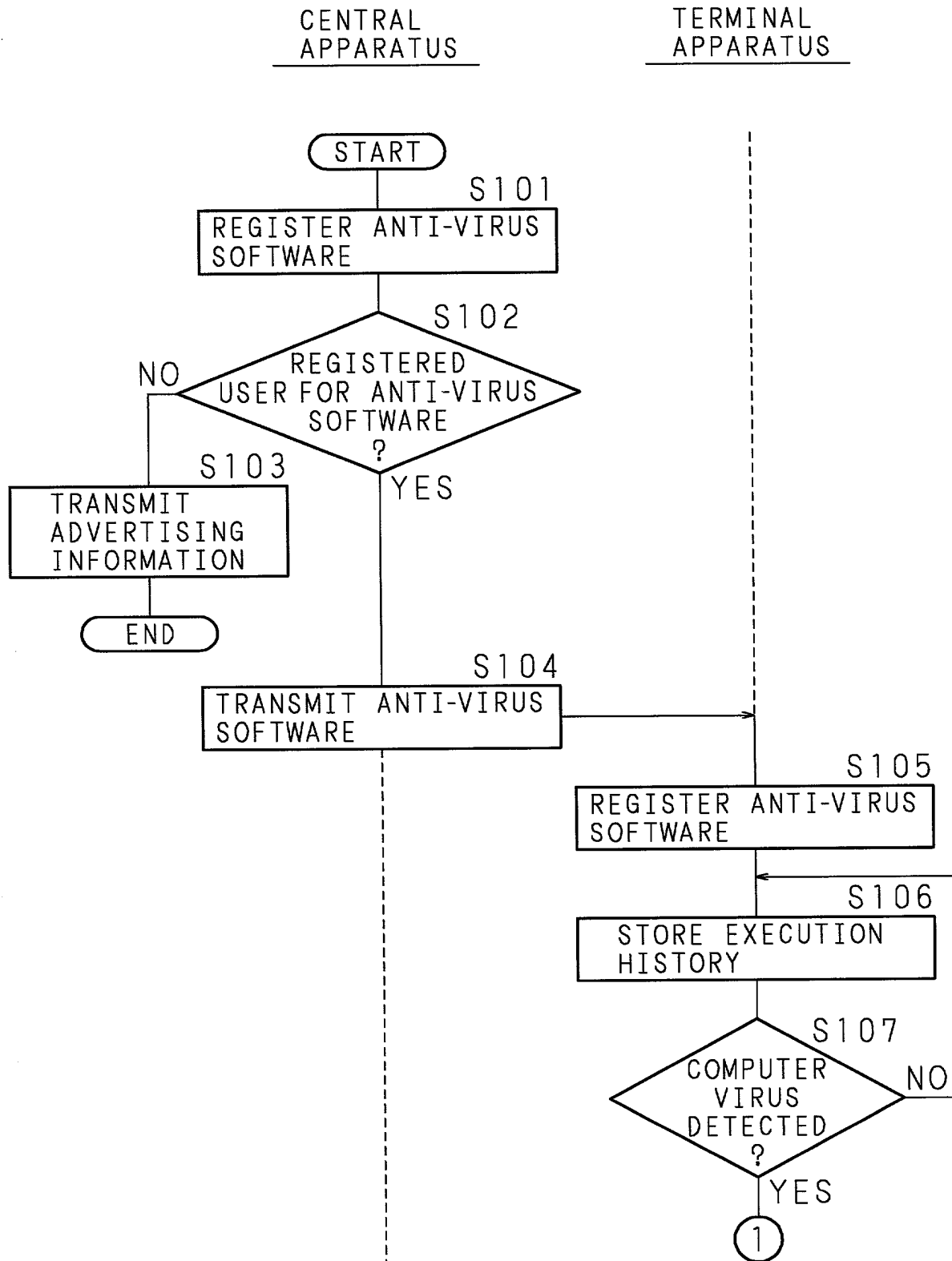


FIG. 12B

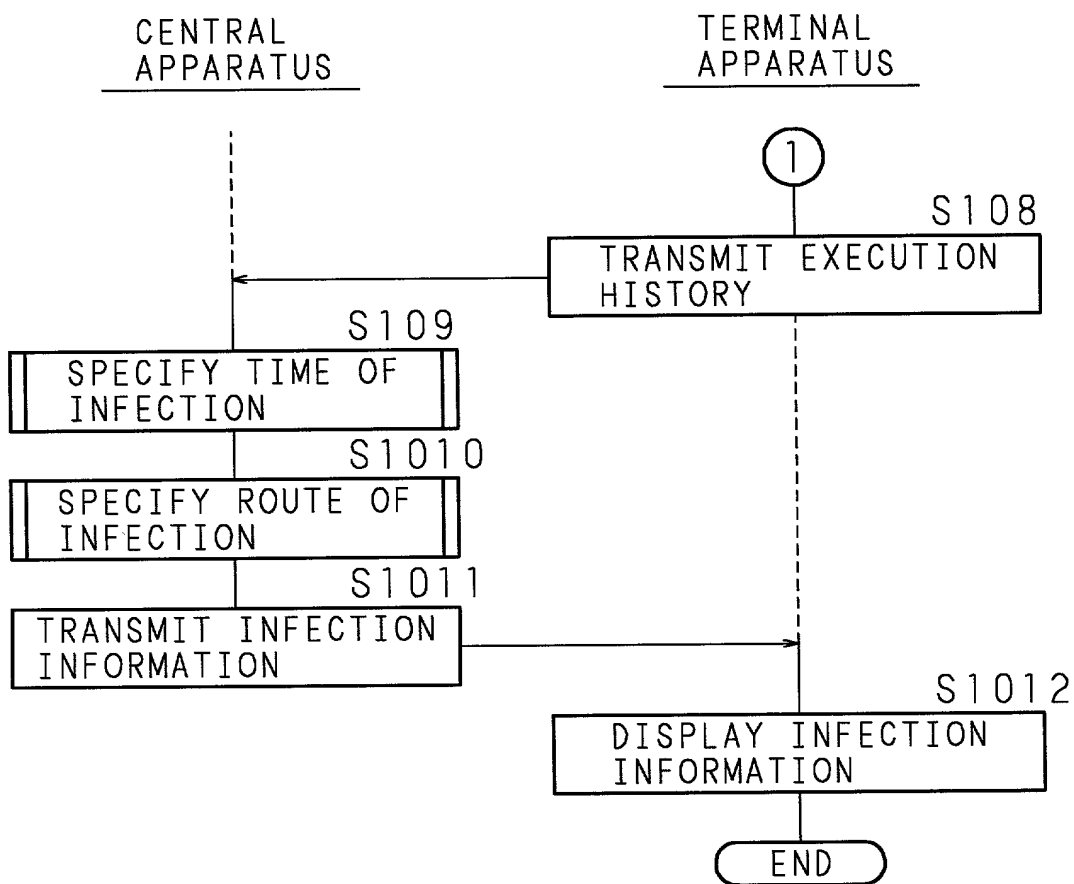


FIG. 13

Warning of computer virus infection

File "sample.xls" which you have transmitted at 10:15:10 am on February/03/2001 is infected with virus "vireu." Accordingly, file transmission was interrupted. Please remove the virus using anti-virus software before re-transmission.

The data of your usage in our ISP indicates that the infection occurred between 10:15:10 of January/03/2001 and 10:15:10 of February/03/2001 via a removable disk, such as a CD and MO, or alternatively via a network other than our ISP. Virus check for your computer is earnestly recommended in order to prevent the spreading-out of the computer virus.

When you wish a higher virus resistance for your computer, recommended is [The Local Virus Scan Management Service] supported by us. During the access to our ISP, virus information is automatically updated. Your computer is protected from the infection via all the routes even other than our ISP. This additional service needs an additional charge. See this page in detail.

FIG. 14

Warning of computer virus infection

Our virus monitoring system has detected the infection of this computer with a computer virus. The computer virus has been removed immediately.

For the purpose of the removal of computer virus, transmission of the following e-mail was interrupted. Please re-transmit it.

The virus is named "Vireu." The data indicates that the infection occurred between 02:10:15 of January/07/2001 and 12:12:45 of January /15/2001 via a removable disk, such as a CD and an MO, or alternatively via a network other than our ISP.

---Text of e-mail is below---

FIG. 15A

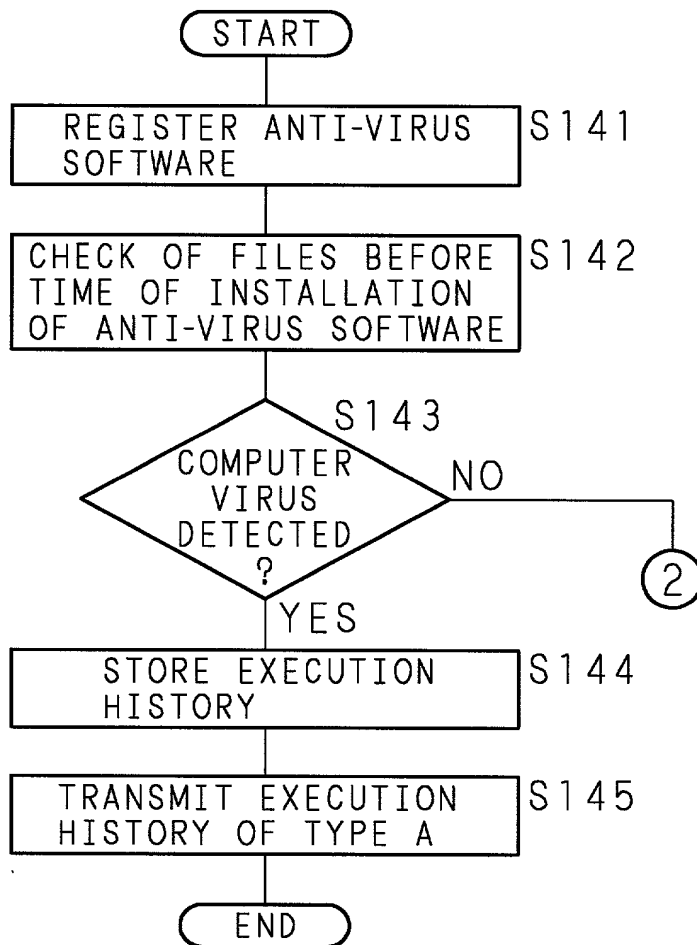


FIG. 15B

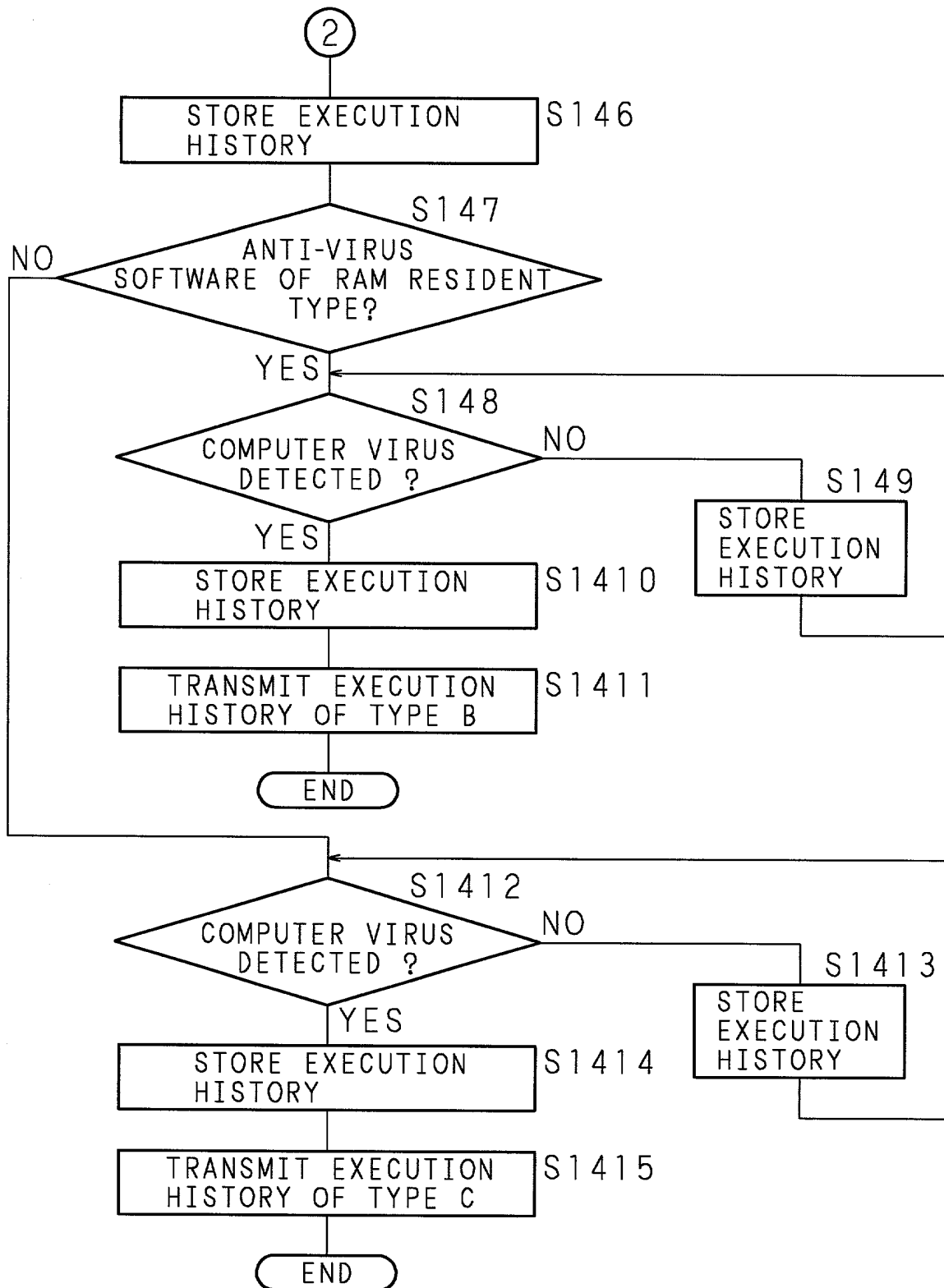


FIG. 16

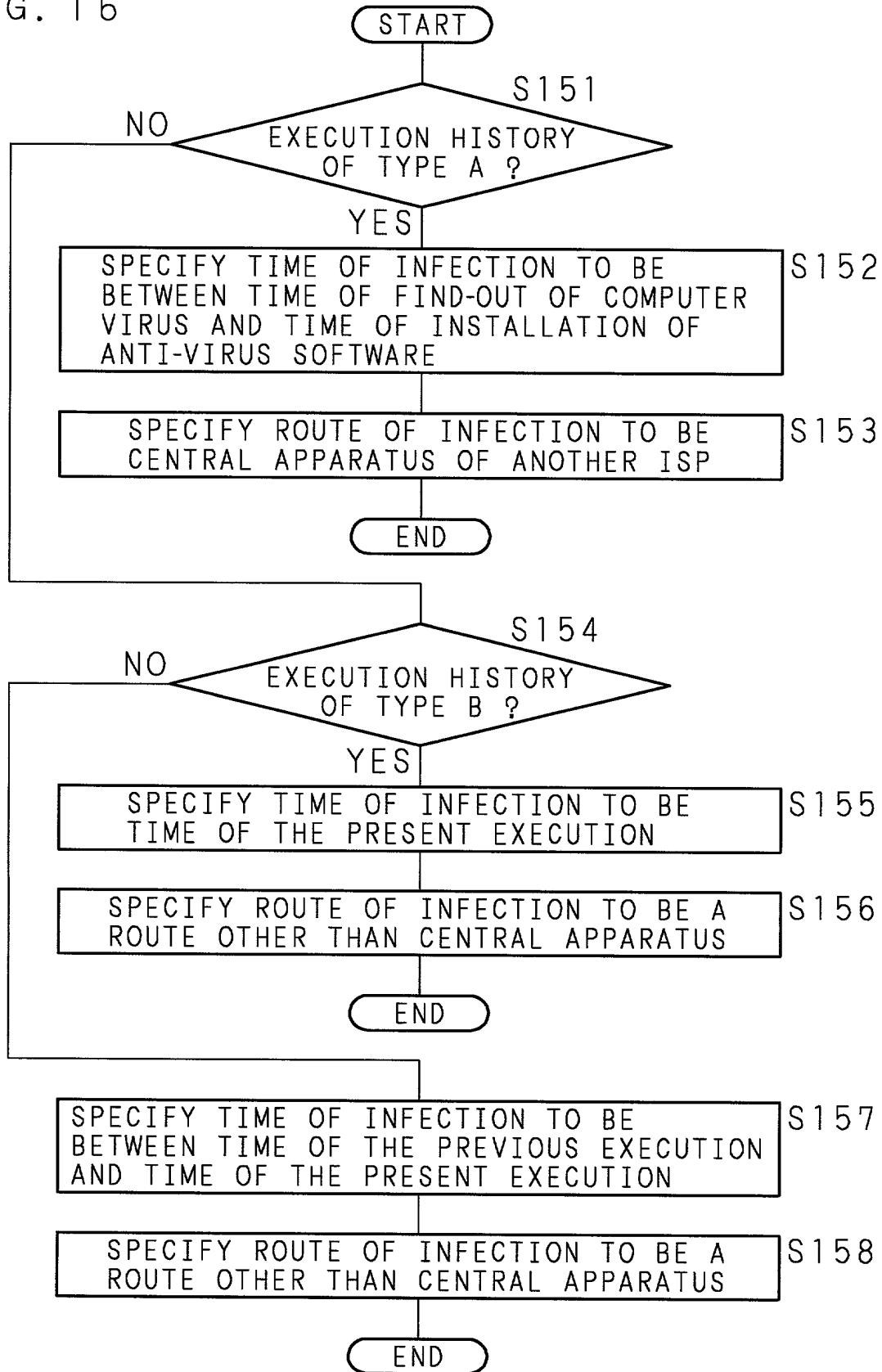


FIG. 17

